



ACCESSIBILITY

The RPCC Fine Arts Theater offers wheelchair seating on the main floor. We also provide assisted listening devices.

The Barnett Arena offers wheelchair seating in the balcony, and elevator assistance to that level. For some events, we are also able to offer wheelchair seating on the main floor.

The Ice Arena offers wheelchair seating on both the upper and lower levels.

ARRIVAL TIME

Productions begin promptly, so we encourage you to arrive at least 15 minutes early. Doors open for seating 45 minutes to one hour prior to the show, with seating allowed shortly thereafter. For most productions in the Theater, no seating is allowed during the first 5-15 minutes of the show.

ATTIRE

Since events in our venue range from rodeo to basketball to symphonies to rock concerts, attire varies greatly. Above all, you should feel comfortable and enjoy your visit.

In the Ice Arena, the ambient temperature is customarily kept at approximately 65-68 degrees, regardless of whether or not the ice is in use for the specific event you are attending. Patrons attending events in the Ice Arena are encouraged to dress accordingly.

BOX OFFICE

Ticket windows are located just inside the two West entrances to the facility, one adjacent to the Theater and one adjacent to the Barnett Arena. For your convenience, we offer self-service, touch-screen ticketing kiosks near each of these locations. Two ticket windows serving outdoor walk-up customers are located near the East entrance to the facility, and additional interior ticket windows are available at the box office located adjacent to the indoor entrance to the Ice Arena.

CAMERAS AND RECORDERS

The use of any type of video or audio recording device is strictly prohibited for every event. Some individual performers will allow still cameras with no flash, but only with prior approval.

CELL PHONES, PAGERS, AND WATCH ALARMS

All cell phones, pagers, and all types of watch alarms should be turned off prior to any performance in the Fine Arts Theater. Any device that rings, buzzes, or beeps in any way is a disturbance to your fellow patrons and to the performing artists.

CHILDREN

Children of all ages are welcome with a purchased ticket.

Theatrical and musical performances are reflective of the period in which they were written, the period in which they are performed, and the particular genre represented. Appropriateness of a performance for any specific audience member is a very subjective matter and, therefore, we cannot make recommendations on age or content appropriateness that will apply to everyone. There is always the possibility that young or more sensitive audience members might find material to not be suitable for their viewing. Ample information is available on our website regarding scheduled performances, as well as on the websites of the individual artists or groups.

EMERGENCY CONTACT

If you need to leave emergency contact information with someone who might need to reach you during a performance, please furnish them with the name of the event being attended and your seat location (section, row, and seat number). Since your cell phone will not be accessible during the performance, please provide them also with our main phone number – 605-394-4115.

LATE SEATING POLICY

Patrons arriving late will be seated at the first suitable pause in the performance.

LOST AND FOUND

To inquire about a lost item, call 605-394-4115 Monday through Friday between the hours of 8:00 am and 5:00 pm. Found items are stored for 30 days and then donated to charity.

PATRON CONSIDERATIONS

Please apply fragrance in moderation, and refrain from talking or singing during the show.

SHOW LENGTH

You can view the length of each show by clicking on the individual event information section of this website, if that information has been provided to us by the artist.

TICKETS

Tickets can be purchased [online](#), by phone, at the self-service ticketing kiosks, or in person at the box office ticket windows. All tickets are non-refundable.

USHERS

If you experience discomfort or need assistance during any performance, an usher or event staff member will be glad to help you.

WEATHER

All performances will take place as scheduled, regardless of weather conditions, unless the performers themselves are prevented from arriving. In the event that should occur, sufficient notice will be given in the local media.